Telematics®
COMMUNICATION SOLUTIONS

SMART COMMUNICATION MADE SIMPLE

CHICO
SERIES

IP-PBX
SMART. COMPACT. RELIABLE.



BIG FEATURES. MINI SIZE.
MAXIMUM PERFORMANCE.

- COMPACT DESIGN
- ADVANCED CALL FEATURES
- SCALABLE SOLUTIONS
- RELIABLE & SECURE
- EASY TO INSTALL & MANAGE

CHICO SERIES

SMALL IN SIZE.
BIG ON COMMUNICATION.

- SMALL BUSINESSES
- RETAIL STORES
- EDUCATIONAL INSTITUTES
- BOUTIQUES & HOTELS

IDEAL COMMUNICATION SOLUTION FOR GROWING BUSINESSES

CHICO IP PBX - CHICO/ CHICO PLUS



Technical Specification:		
Chico IP PBX Series	**Chico IP PBX**	**Chico Plus IP PBX**
SIP Users	Up-to 200	Up-to 500
concurrent calls	50 calls	100 calls
Recording	8,547 hrs (.gsm)/868hrs (.wav)	8,547 hrs (.gsm)/868hrs (.wav)
Voicemail	8,547 hrs (.gsm); 868hrs (.wav)	8,547 hrs (.gsm); 868hrs (.wav)
Network Interface	*2(Gigabit) LAN/ WAN	*2(Gigabit) LAN/ WAN
External Storage	1×USB 3.0, support up to 1TB	1×USB 3.0, support up to 1TB
Storage	64GB SD	256GB SSD
RAM	LPDDR4 1GB	LPDDR4 1GB
Power Consumption	5V/3A,15W Maximum	5V/3A,15W Maximum
Operational Temperature	0°C to 50 °C	0°C to 50 °C
Storage Temperature	-20 °C to 65 °C	-20 °C to 65 °C
Dimension	191*140*42mm	191*140*42mm
Weight	565g	565g

Phones & Extensions
- IP phone extensions
- Analog phones & lines
- Bulk setup
- Multiple devices per extension
- Secure phone connections
- Per-extension voicemail with its own PIN
- Call forwarding rules per extension
- Do-Not-Disturb per extension
- Call groups & pickup groups
- Live phone status
- Duplicate-number protection

Lines & Trunks
- Provider trunks
- Two connection styles
- Multiple trunks with automatic backup
- Channel limits per trunk
- Outbound caller ID per trunk
- Audio format (codec) selection
- Automatic line health checks

Call Routing
- Inbound routing
- Number-based routing
- Caller-ID filtering
- Outbound routing
- Per-route caller ID override
- Primary and backup trunk per route
- Time-based routing
- After-hours destination per route

Call Handling
- Auto-attendant (IVR)
- Full menu control
- Ring groups
- Conference rooms
- Announcements
- Voicemail
- Call transfer
- Call waiting
- Call pickup
- Busy-lamp (BLF) keys
- Short codes (feature codes)
- Speed dial
- Music on hold
- Blacklist / white list
- Sound library

Paging & Intercom
- Zone paging
- Auto-answer on member phones (OHCA)
- Stop button
- Scheduled announcements

Recording & Playback
- Call recording
- Flexible storage
- Storage protection
- Recording browser

Live View, History & Reports
- Dashboard
- Live call view (operator panel)
- Call history (CDR)
- Voicemail overview
- Event log
- System logs

Networking (built-in router)
- Gateway mode
- Internet (WAN)
- Built-in DHCP server on the office (LAN) side
- Connected-device list
- Firewall
- Voice VLAN
- Safety confirmation
- Network diagnostics
- SoftEther VPN, Open VPN (license required separately)

Security & Access
- User roles
- Password resets
- Login protection
- Idle auto-logout of the web screen
- SIP brute-force protection (SIPguard)
- Trusted/blocked address lists
- Secure web access (HTTPS)
- Encrypted phone connections

System Administration
- Simple web interface
- General settings
- Date, time, time zone and internet clock (NTP) settings
- Scheduled automatic restart
- Configuration snapshots
- Backups & one-click restore
- Software updates by upload
- Factory reset from the web screen

One appliance. Every extension, every call, every office.

Chico IP-PBX brings phones, trunks, routing, recording, paging, networking and security together - self-contained secure, And ready on day one.